Postgraduate Support Workshops:

Support for Postgraduate Distance Students

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Support for Postgraduate Distance Students (Jen Ross and Hamish Macleod)

- slides were very useful
- There are special challenges when supporting ODL students e.g.
  - demographics of cohort (p/t?)
  - time differences;
  - what does it mean when students go silent?
  - identifying signs of difficulty;
  - how can students be engaged?
- What are the concerns?
  - What evidence should you be watching for?
  - What should/could you do to support students?
  - We discussed these questions in groups and this helped us to identify possible items for each question.
- How can student expectations be managed e.g. is it possible to have the 24/7 tutor? Clear signposting is needed.